

EASY ACCESS TO YOUR ACCOUNT.

Two easy ways to monitor and manage your account.

1. ONLINE

Log in to our website at thehartford.com/retirementplans/access. Here you can access powerful retirement planning tools and calculators, and manage your account – anytime, from virtually anywhere.

You'll be able to:

- Obtain current account balances
- Change your investment options
- Perform account transactions
- Select Systematic Personal Rebalancing (if applicable)
- Transfer (exchange) balances between investment options*
- Check current investment prices and performance
- Request personalized statements
- View and download your quarterly electronic statements
- Reset/enable your PIN

If you have questions about accessing our website, please call our customer service center at during normal business hours, any business day.

* You are allowed to submit a total of 20 transfer requests each calendar year for your participant account by any permitted means. Once these 20 transfers have been requested, you may submit any additional transfer requests only in writing by U.S. Mail. Transfers as a result of dollar-cost averaging (if applicable) do not count toward the 20-transfer limit. Each calendar year, The Hartford resets your transfers to allow 20 new transfers by all approved methods.

2. BY PHONE

Call the **Retirement Plan Information Line** at **800-854-0647** and choose from three ways to access your account:

1. The automated touch-tone response system is available in English and Spanish, 24 hours a day, 7 days a week.
2. The 24-hour speech recognition system allows you access simply by using your voice. This service is available in English only.
3. The Language Line Service is for those who prefer to receive retirement account information in a language other than English. This service allows you access in over 140 languages through a customer service representative during normal business hours.

Enter your nine-digit Social Security number followed by the month and day of your birthday in a four-digit format (MMDD) as your initial Personal Identification Number (PIN). You'll then be prompted to select a new PIN.

QUICK LINK TIP

Want quick access to your account?

1. Go to thehartford.com/retirementplans/access.
2. Click *Login* under *Act*.
3. Click *Retirement Access*.
4. Log in to view or manage your account.